



Date of Incident	06-26-2020
Prepared By	Joyce Zamorski
Property	Towers at Wyncote
Time of Incident	09:19:00
Location of Incident	Building 1 - 7th floor - Elevator lobby area

Description of Incident
Resident from Apt 730 - John Thompson called office stating he fell due to the floor being wet by the elevator on 7th floor - I asked him if he was okay and he stated his elbow and ankle were hurting.
Corrective action taken at the time of the incident
Frank Baer was notified and he called Carlos from Clean Tec. Carlos immediately went up and stated the floor was dry and sent pictures to Frank.
What we have done related to Customer Service and helping the resident, if anything?
Asked if resident was okay and if he needed to go to the hospital. He stated he was fine now but would let me know if anything changed
Witnesses names and phone number
Is criminal activity involved
No