

<b>Date of Incident</b>	06-24-2024
<b>Prepared By</b>	Kathryn Mason
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 06-25-2024 at 08:05 PM.
<b>Property</b>	York North (YONO)
<b>Time of Incident</b>	11:00:00
<b>Location of Incident</b>	6th floor, in front of the elevators

<b>Report Last Updated By</b>	<b>Update Date</b>
John Samuel	06-25-2024
Kathryn Mason	06-25-2024
Kathryn Mason	06-25-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
On June 24, 2024 at approximately 11am, resident, Carlos Harcum, of unit 601, was walking towards the sixth floor elevator, when he slipped on the floor that was recently mopped by the cleaners. there were not any warning signs out on the floor, and the resident fell down and landed on his left leg. He said he wasn't hurt and did not need medical attention.
Corrective action taken at the time of the incident
The service director went up to the floor to be sure it was dried, and he contacted the cleaner to come rectify the issue.
What we have done related to Customer Service and helping the resident, if anything?
We made sure the cleaner was aware of the issue and will use proper signage and precautions in the future
Witnesses names and phone number
none
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Carlos Harcum
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Andres Cleaning
Should this incident be reported to the residents renters insurance policy?
No