

Date of Incident	06-14-2024
Prepared By	Andrea Reusser
Property	Rosedale Court
Time of Incident	03:00:00
Location of Incident	Trash corral between A and B building

Incident Type

Vendor Acitivity

Incident Type Category

Damage to Property

Description of Incident

Amazon driver in rented U-Haul Van backed into and along the side of, the trash corral busting out a panel, bending several posts.

Corrective action taken at the time of the incident

Nothing, incident discovered at end of day.

What we have done related to Customer Service and helping the resident, if anything?

Pieces were removed and disposed of to avoid additional damage or injury

Witnesses names and phone number

None.

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

https://lindyproperties.box.com/s/e1jc6p71qxhb6yale9b5kmgtplg93h2r

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

Yes

Vendor Name

Amazon Contract Delivery Driver

Should this incident be reported to the residents renters insurance policy?

No

View Video

