

<b>Date of Incident</b>	06-16-2021
<b>Prepared By</b>	Tatyana Lev
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 06-24-2021 at 05:06 PM.
<b>Property</b>	Longwood Manor
<b>Time of Incident</b>	12:30:00
<b>Location of Incident</b>	Longwood Manor parking lot between buildings A & B.

Description of Incident
<p>I was going to maintenance shop &amp; spotted a car that was parked on a quarter circle across the dumpster. A male &amp; female came out of the car &amp; he was walking toward a driver seat. I introduced myself &amp; told them that they can't park there. Female asked "what's my problem?" I replied that I'm a manager &amp; I'm doing my job. Female "we told you that we are leaving already. What's your problem old hag?". I explained once again the same thing as before &amp; asked "where do you live?" Male answered "up the street" &amp; I told them that they can't park here at all, it's a private property. Female start being belligerent &amp; pushy. As she was walking toward her car she called me names "old hag, bitch". I decided to take pictures of their license plates. As soon I took pictures of female Honda license plate she start running toward me &amp; male was screaming "NO, STOP" but it didn't help. Female start wrestling with me, twisting my arm &amp; wrist to get a phone. I was saying "Are you insane? Cameras everywhere." But she didn't stop. I even told her it's a company phone &amp; it will end up really bad for her. In a meanwhile male was continuously saying "STOP". Eventually she ripped the phone from my hand, raised her arm as high as she could &amp; with all power in her slammed the phone against the ground. Both male &amp; female were getting in a car, I picked up the phone &amp; was surprised that it's in one piece. I quickly got my phone unlocked &amp; took another picture of license plate off Audi that male got into.</p>
Corrective action taken at the time of the incident
What we have done related to Customer Service and helping the resident, if anything?
NA
Witnesses names and phone number
Aleksandra Manelis (267)298-6080 resident of C-208. She doesn't speak English
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

