

Date of Incident	06-24-2021
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 06-24-2021 at 02:10 PM.
Property	Gateway Towers
Time of Incident	10:15:00
Location of Incident	Pattinson and Penrose Avenue on the island at the property entrance Weather conditions- sunny 75 degrees

# **Description of Incident**

At approximately 10:15 AM Paul Campbell began experiencing shortness of breath while weed whacking the island at the entrance of the property. He informed his supervisor, Antonio Cordero, who advised him to sit down. Around that time Marva Brown and Andrea Reusser arrived and took Paul Campbell on the golf cart with them to the leasing office. Paul shared with Andrea that he was allergic to grass, but had not had a problem/attack since he was a young child. Paul said it was getting harder for him to breath. 911 was called. Paul was taken via ambulance to Penn Presbyterian Hospital.

### Corrective action taken at the time of the incident

Paul Campbell was taken to the office where he was made comfortable and allowed to rest until the ambulance arrived.

# What we have done related to Customer Service and helping the resident, if anything?

N/A

## Witnesses names and phone number

Antonio Cordero, Andrea Reusser and Marva Brown

# Is criminal activity involved

No

## Was there security camera footage of this incident?

No

## Link to security footage video in Box

http://

### Did this incident involve a resident?

No

## Did this incident involve a Lindy team member?

Yes

## **Team Member Name**

Paul Campbell

# Did this incident involve a vendor?

No

