



<b>Date of Incident</b>	06-22-2022
<b>Prepared By</b>	Nilsa Reyes
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 06-24-2022 at 09:10 PM.
<b>Property</b>	Joshua House
<b>Time of Incident</b>	04:15:00
<b>Location of Incident</b>	2607 Welsh Road Apt K305 Philadelphia PA 19114

Incident Type
Property Damage
Description of Incident
Resident emailed me a couple pictures of damage caused by debris after small bedroom ceiling collapsed. Resident was not home at the time when ceiling collapsed
Corrective action taken at the time of the incident
I reached out to the supervisor for maintenance Dudlow Blake and cleaned the debris. We also scheduled a contractor to work in residents unit as of 6/24 to place new ceiling
What we have done related to Customer Service and helping the resident, if anything?
we have cleaned the debris as soon as we received the email, Reached out to resident to find if he was okay and if we can place him in another unit. Resident stated that he is away and will not be home this weekend.
Witnesses names and phone number
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
John Devenish
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

