



Date of Incident	06-22-2022
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Alison Snyder on 06-24-2022 at 04:30 PM.
Property	Bromley House
Time of Incident	00:05:00
Location of Incident	Parking Lot and Lakeside Ave

Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
Resident in B212 car was asked to be moved since we are doing paving work. When she went to move her vehicle it started up and it was extremely loud. Maintenance informed her that her catalytic converter was stolen because they recognized the sound. We informed her she needed to call the police. Resident in A302 came into the office and said someone broke her passenger side vehicle and stuff was stolen from inside. David Williams, maintenance has a camera in his apartment window and was able to record the footage.
Corrective action taken at the time of the incident
Everyone in the office was very apologetic. I am working on an email to send to the residents about the theft from cars on the lot.
What we have done related to Customer Service and helping the resident, if anything?
I am working on an email to send to the residents about the theft from cars on the lot.
Witnesses names and phone number
David Williams-215-416-2746
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/zkabxpajdgml27isvh0cof1iawcnsma
Did this incident involve a resident?
Yes
Resident Name
Natalie Conover and Khalisa Bailey A-Rahman
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No