



Date of Incident	06-22-2025
Prepared By	Sharon Waples
Reviewed By	Incident Report was reviewed by John Samuel on 06-23-2025 at 01:36 PM.
Property	Haverford Court
Time of Incident	06:59:00
Location of Incident	E116's in front of patio and East building parking lot.

Report Last Updated By	Update Date
John Samuel	06-23-2025
Sharon Waples	06-23-2025

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident

On Sunday June 22nd at around 6:59PM, I received a call from the building monitor that a tree limb fell in front of E116's patio and one of the branches hit E116's son-in law in the head. Ma.Kay checked on the gentleman to see if he was ok. The gentleman said that he had a headache, but he was fine. He will seek medical attention if needed. Ma. Kay took a couple of pictures of the tree Limb. I reported the incident to the Regional Manager, John Samuel, and was advised to make a report and call the tree service in the morning to have the tree branches/limbs examined and any weak ones are to be cut. I forwarded the pictures that were sent to the Regional. I also called the Maintenance Supervisor Ron to remove the fallen limb.

Corrective action taken at the time of the incident

Fallen limb was removed from in front of E116's patio. Terry's tree service will be called in the morning to take cut any tree branches/limbs that are weak and hanging.

What we have done related to Customer Service and helping the resident, if anything?

The building monitor checked on the resident's guest at the time of the incident and will on him again this evening. The office will reach out to the

resident first thing tomorrow	morning to follow up.
	Witnesses names and phone number
Kay Mitchell-(267)210-5393	
	Was there security camera footage of this incident?
No	
	Link to security footage video in Box
http://	
	Did this incident involve a resident?
No	
	Did this incident involve a Lindy team member?
No	
	Did this incident involve a vendor?
No	
	Should this incident be reported to the residents renters insurance policy?
No	



