

Date of Incident	06-16-2023
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 06-21-2023 at 05:04 PM.
Property	7400 Roosevelt
Time of Incident	02:00:00
Location of Incident	7400 Roosevelt Boulevard C-Building

Incident Type
Property Damage
Incident Type Category
Weather
Incident Type Sub-Category
Flood
Description of Incident
On Friday 6/16 we experienced heavy rain. The c- building roof drain became backed up and the water could not drain from the roof. The water leaked into the C-building from the 3rd floor all the way to the 1st floor. The water also leaked into multiple units C004-C104-C204-C304
Corrective action taken at the time of the incident
Dudlow inspected the roof and drain and plunged the drain but could not get the drain clear. Gabriel contacted Wexler plumbing and arranged for them to come and inspect the drain. Dudlow used a pump to remove the standing water from the roof and prevent additional water from entering the building and apartments. Simquetta placed containers in the hallways to catch as much water as possible. The leak damaged the smoke head on the second floor of C building and had to be disconnected and the area needed to dry before it could be hooked up. The building required fire watch until Saturday morning. Dudlow was able to reconnect the firm alarm and put it back into service on Sat 6/17 John Samuel and Michael Jacobus were contacted and informed. Michael scheduled with Dudlow to come out on Monday 6/19 to walk the hallways and apartments. Gary was contacted to extract the hallways and apartments. Philadelphia Fire protection was placed for fire watch for Friday Night.
What we have done related to Customer Service and helping the resident, if anything?
Dudlow met with each resident and Michael Jacobus is arranging repairs, Gary was out and extracted the apartments.
Witnesses names and phone number
Dudlow Blake 267-264-7180 Gabriel Guzman 215-370-0688 Simquetta Lovett 215-510-8940 Nancy Benner 215-669-8922
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
C304
Resident Name
Aisha Adorno
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

