



<b>Date of Incident</b>	06-19-2025
<b>Prepared By</b>	Linda Barder
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	08:18:00
<b>Location of Incident</b>	Tower Two Lobby Entrance

Incident Type
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Slip and Falls

Description of Incident
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Resident Janet Brailsford of Apartment 1003 experienced a fall while entering the building alongside her daughter, Mikayla. Concierge Ursula was nearby at the time and immediately went to assist her. When she asked if she was okay, she responded that she was not. Ursula advised her to take a moment and remain seated before attempting to stand. After a short rest, she was able to get up and walk on her own. The area of the lobby floor where the fall occurred was dry — Ursula said she had mopped and ensured it was not wet prior to the incident. However, she believes the rug located just inside the building entrance may have been damp due to the ongoing rainstorm. Both Janet and Mikayla had wiped their feet on the rug as they entered, which may have contributed to the fall.

Corrective action taken at the time of the incident
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What we have done related to Customer Service and helping the resident, if anything?
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Witnesses names and phone number
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Was there security camera footage of this incident?
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Yes

Link to security footage video in Box
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http://

Did this incident involve a resident?
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Yes

Unit
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1003-2

Resident Name
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Janet Brailsford

Did this incident involve a Lindy team member?
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No

Did this incident involve a vendor?
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No

Should this incident be reported to the residents renters insurance policy?
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No