

<b>Date of Incident</b>	06-19-2025
<b>Prepared By</b>	Lori Kolinchak
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 06-20-2025 at 06:00 PM.
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	05:44:00
<b>Location of Incident</b>	Mostly units in 100 and 300 sections along with clubhouse. Approximately 1/2 the property

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	06-20-2025
Lori Kolinchak	06-20-2025

Incident Type
Mechanical Disruptions
Incident Type Category
Electric-loss
Description of Incident
Tiehira Thompson alerted the team that power was out to clubhouse and that calls were coming in reporting no power property wide.
Corrective action taken at the time of the incident
Outage was reported to PECO. Paul Oneto was contacted. He made contact with Henkels & McCoy to confirm that it was a PECO outage and not just Meadowbrook. Henkels came out and confirmed. Henkels contacted PECO to discuss a work around as PECO expected power outage to last "days". Henkels made their temporary repair today 6/20/25 and power was restored at approximately 12:00 pm. There are extensive repairs needed to the switch gear. Parts are being ordered for permanent repairs.
What we have done related to Customer Service and helping the resident, if anything?
Email blast was sent to residents last evening and periodic updates were provided until power was restored.
Witnesses names and phone number
NA
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

