

Date of Incident	06-19-2024
Prepared By	Curtis Washington
Reviewed By	Incident Report was reviewed by Alison Snyder on 06-22-2024 at 03:59 PM.
Property	450 Green Apartments
Time of Incident	03:32:00
Location of Incident	M302 Patio

Report Last Updated By	Update Date
Alison Snyder	06-22-2024

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
Russell Dickson, Resident Services, was walking the property when he saw a small fire from the balcony of M302. Russell called Curtis Washington, Maintenance Supervisor to alert him. Curtis reported to the apartment and placed water on the fire to extinguish it. The cause was a cigarette butt on a carpet that caught on fire.
Corrective action taken at the time of the incident
Curtis called the Fire Department to check the balcony to ensure the fire was out. They placed more water and checked the balcony to ensure it would not reignite. Cost to repair will be billed back to resident. Damage cost will likely be lower than insurance deductible so will bill resident's account for repair.
What we have done related to Customer Service and helping the resident, if anything?
Closed the balcony off until full repairs are made. Maintenance cleaned the patio and will replace the damaged boards on Monday.
Witnesses names and phone number
Russell Dickson 267-349-8945. Curtis Washington 215-669-8799
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
M302
Resident Name
Kerry McNeil
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

