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| Date of Incident | 06-19-2021 |
| Prepared By | Linda Barder |
| Reviewed By | Incident Report was reviewed by Brian Kroker on 01-01-1970 at 12:00 AM. |
| Property | Towers at Wyncote |
| Time of Incident | 10:44:00 |
| Location of Incident | 8470 Limekiln Pike Leaving the building of Tower (2) |

| Description of Incident |
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| Barbara Sowell resident of 0319-2 was leaving the building when she tripped over the outside carpet and fell. She was helped up and brought back into the lobby where she sat for approx 5 - 10 minutes. She told Vernell, our concierge that she was okay, no injuries and that she was going back to her apartment for aspirin. She came back down, left the building and got into a car with her sister. |
| Corrective action taken at the time of the incident |
| Vernell checked the outside carpet and it was fine. Vernell mentioned the resident was wearing sandals and drags her feet when she walks. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Vernell made sure the resident was okay. |
| Witnesses names and phone number |
| Yes. Vernell will try to gather the information. It was a nurse of a resident she believes. |
| Is criminal activity involved |
| No |
| Was there security camera footage of this incident? |
| Yes |
| Link to security footage video in Box |
| http://I will enter the footage on Tuesday when Lauren is available to help. |
| Did this incident involve a resident? |
| No |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |