

Date of Incident	06-17-2025
Prepared By	Andrea Reusser
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 06-19-2025 at 01:52 PM.
Property	Rosedale Court
Time of Incident	14:00:00
Location of Incident	Rosedale Court parking lot, in front of E building, beside dumpster

Report Last Updated By	Update Date
Lori Kolinchak	06-19-2025
Andrea Reusser	06-18-2025

Incident Type
Auto Accident
Incident Type Category
Residents
Description of Incident
Large branch fell from tree and hit residents car. Was reported by maintenance to the office. A blue Hyundai, no parking permit, expired inspection sticker, license plate not on file with office. Unable to determine who car belonged to.
Corrective action taken at the time of the incident
Sent email to E and D building residents asking the owner of the car (A blue Hyundai, no parking permit, expired inspection sticker, license plate not on file with office.) contact the office regarding damage to the vehicle. Cleaned up debris from branch Contacted Willow Tree service to come out and check the tree, make sure it was safe.
What we have done related to Customer Service and helping the resident, if anything?
After finally finding out the car belonged to a resident of E01, spoke with her, encouraged her to contact the insurance company, let her know the tree service was coming to make sure the tree and others were safe to park under. Sympathized, asked her to register her car when she could so we could contact her if something else happened or if we ever needed her to move her car.
Witnesses names and phone number
none
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
E01
Resident Name
Nahliah Broadnax- Threadgood
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

