

Date of Incident	06-13-2025
Prepared By	Andrea Reusser
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 06-19-2025 at 01:50 PM.
Property	Overlook Apartments
Time of Incident	20:00:00
Location of Incident	Overlook Hills Parking Lot

Report Last Updated By	Update Date
Lori Kolinchak	06-19-2025
Andrea Reusser	06-18-2025

Incident Type
Auto Accident
Incident Type Category
Residents
Description of Incident
Resident reported car had been hit in parking lot. Did not provide any additional information other than her car was hit in the parking lot.
Corrective action taken at the time of the incident
None
What we have done related to Customer Service and helping the resident, if anything?
Resident reported via email over the weekend. After returning from vacation resident was responded to and instructed to contact insurance company if not already done. Asked resident for any additional information, but she didn't have any. Sympathized with resident
Witnesses names and phone number
none
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
21
Resident Name
Shakenya Freeman-Jones
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

