

Date of Incident	06-15-2021
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 06-18-2021 at 02:02 PM.
Property	Park at Westminster
Time of Incident	04:55:00
Location of Incident	D Bldg Lobby

Description of Incident
On Wednesday June 16, Alison received an email from Kathleen Houser of Apt D55 that she had an Amazon package that was delivered to the lobby on Tuesday June 15 at approximately 3:57pm that was missing. She sent Alison the delivery notification including the picture of where the package was left and the time. Alison reviewed the camera footage and it was determined that the package was delivered as stated in the delivery confirmation, and that Harris Fishbein of Apt D18 took the package at 4:55 pm on June 15.
Corrective action taken at the time of the incident
On Thursday June 17, Alison called Harris Fishbein to notify him of the incident. He said he did not take any packages. I advised him that I had camera footage of him taking the package. I told him to check his apartment for the package and I would follow up on Friday. When I followed up on Friday, he said he did not have the package and that he does not remember anything and that he is "forgetful."
What we have done related to Customer Service and helping the resident, if anything?
Advised Kathleen of my findings that the package was determined to be taken by another resident and that she should contact the police department to make a report. I told her that I would cooperate with the police in sharing the camera footage and resident information with them.
Witnesses names and phone number
N/A
Is criminal activity involved
Yes
Criminal activity involved
Theft
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/g2mkna3ztafm83oxg02zf18rysc7ec3k
Did this incident involve a resident?
Yes
Resident Name
Harris Fishbein and Kathleen Houser
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

