

Date of Incident	06-17-2025
Prepared By	Natalie Dixon
Reviewed By	Incident Report was reviewed by Alison Snyder on 06-19-2025 at 01:10 PM.
Property	Mt. Airy Place
Time of Incident	14:00:00
Location of Incident	Mt. Airy Ave and Cedarbrook Ave

Report Last Updated By	Update Date
Alison Snyder	06-19-2025
Natalie Dixon	06-18-2025
Natalie Dixon	06-17-2025

Incident Type
Misc.
Incident Type Sub-Category
other
Description of Incident
Lisa Pinkney (team member) was walking back to the office from her car after an appointment. She slipped on a pebble causing her to fall, and hurt her left foot.
Corrective action taken at the time of the incident
Put her leg up with ice on it.
What we have done related to Customer Service and helping the resident, if anything?
Offered her to go home, rest her foot with ice on it. Alison checked on Lisa 6/19 and she said her foot was feeling better.
Witnesses names and phone number
The landscapers saw her fall and helped her up.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Lisa Pinkney
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No