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|-----------------------------|------------------------------------|
| <b>Date of Incident</b>     | 06-14-2020                         |
| <b>Prepared By</b>          | Kaitlin Benner                     |
| <b>Property</b>             | Academia Suites                    |
| <b>Time of Incident</b>     | 08:00:00                           |
| <b>Location of Incident</b> | 4th floor hallway Spencer building |

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| <b>Description of Incident</b>   |
| A man followed Ayana Tate the guest of resident Arielle Banks of apartment S406 into the building around 8:00pm, he got onto the elevator with her and exited off on the third floor. She exited onto the 4th floor and walked to the apartment, while in the process of opening the door the same man ran out of the stair tower and snatched her phone out of her hand. The resident Arielle who was in the apartment at the time chased the man down the west side stair tower towards the parking lot where she lost sight of him. Camera footage shows the man exiting the building and heading towards the residential houses that share a combine alley way to the property. Staff and the resident were not able to identify the male. |
| <b>Corrective action taken at the time of the incident</b>   |
| Police were called by the rover who was notified of the incident by the resident   |
| <b>What we have done related to Customer Service and helping the resident, if anything?</b>  |
| We have agreed to release all footage we have pertaining to this incident to the Philadelphia police department if needed. We have also sent email blast and posted flyers asking the residents to close doors securely behind them and to not open the doors to strangers.  |
| <b>Witnesses names and phone number</b>  |
| Arielle Banks: 215-873-9606 Ayana Tate: 856-870-3987   |
| <b>Is criminal activity involved</b>   |
| Yes  |
| <b>Criminal activity involved</b>  |
| Theft  |

