



Incident Report

Prepared By: Stephen Cicala

Property: 450 Green Apartments

Date of Incident: 06-15-2019

Time of Incident: 04:00:00

Location of Incident: Following up from my previous incident report. Three (3) cars were broken into on the parking lots near N building. One break in occurred on the lot in front of the leasing office. The other two occurred on rear side of N building.

Description of Incident: Residents from N205, N211 and M102 were affected and had either their driver side or passenger side windows broken and their handicap placards were stolen.

Corrective action taken at the time of the incident: I arrived at the property at 11:30 a.m. after hearing of the additional two break ins. I spoke to all residents. I asked all residents to call the police, if they haven't already done so, and to contact their insurance company. Andrea Reusser was already in the office at 10 a.m. and spoke with the residents from N205 and N211 and retrieved video footage for the police. We have video surveillance of N205 and N211 break ins. No footage for M102 break in.

What we have done related to Customer Service and helping the resident, if anything?: Norristown Police was contacted to see if they needed additional information. Police said they will do more patrols in the community. Pat?? Towing was informed to not tow any vehicles in handicap spaces until further notice. An email blast was sent to all residents at 450 Green and Westgate Arms informing of the recent vehicle break ins. Safety tips and police numbers were provided. Delroy Williamson cleaned up the broken glass and put plastic over the windows off all the cars that were broken into. I assisted with cleanup of M102 vehicle.

Witnesses names and phone number: N/a





