

Date of Incident	06-06-2020
Prepared By	John Samuel
Property	Gateway Towers
Time of Incident	01:00:00
Location of Incident	3700 Gateway Drive Third floor near B 311

# **Description of Incident**

On 6/6 around 1 pm the electricity went out for the entire area. The resident who resides at B307, Mr. Milton Freeman was walking down the hallway and tripped on a floor mat and fell down.

#### Corrective action taken at the time of the incident

Generator did not come on and the building lights did not come on. Called engines company to inspect generator. As per them the generator is working fine. Paoli electric will be on site to ispect the system on 6/11/2020 We have send a email to all residents to remove all floor mats from hallways as that is a trip hazard

## What we have done related to Customer Service and helping the resident, if anything?

Went to residents unit when he reported to us on 6/8/2020. He is not in pain, did not take any medicine or go to Hospital.

### Witnesses names and phone number

John Samuel 215 463 5566

# Is criminal activity involved

No

