

Date of Incident	06-08-2021
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 06-08-2021 at 03:57 PM.
Property	York House (South)
Time of Incident	09:00:00
Location of Incident	The Yorkhouse

Description of Incident
At approximately 9:15pm the Cardinal Point concierge came back to my office and reported the following- A man came into York House South and rang the door bell. He spoke into the intercom and told the concierge he was a resident. The concierge is new to the York House South Property. He allowed the man to enter the building. The man got on the elevator. A few minutes later, Deborah Taylor, resident in Apt 1014, called the front desk. She asked the concierge if he had allowed someone up to her apartment. Ms. Taylor said her son was knocking on her door and he isn't allowed in the building. The concierge went to Ms. Taylors apartment. Ms. Taylors son was outside her door. The concierge told the son he needed to leave the building. He gave the concierge some push back but finally got on the elevator. Ms. Taylors son told the concierge not to get in elevator with him. The concierge said he was going to make certain he left the building. As they left the elevator on the lobby floor, Ms. Taylors son said "I can't wait to return in the morning with my gun. I am going to shoot that "Muslim bitch", you (the concierge) and my mother." The concierge said he escorted him to the front door. He left and exited to the left of the building. I told the concierge to call the police and make certain the doors were locked. I called Ms. Taylor. She didn't answer her phone. I waited until Cornell, the concierge from midnight to 8am, arrived. I briefed him on the situation. Cornell said that Ms. Taylors son sleeps in a truck parked outside The Yorkhouse on Old York Rd. The police did not show up by midnight. I left the building.
Corrective action taken at the time of the incident
The Police were called. The front doors remained locked overnight and throughout the next day 06082021.
What we have done related to Customer Service and helping the resident, if anything?
Ms. Taylor was contacted today and informed of the situation. The staff was informed of the situation. The daytime concierge, Dominique, usually work out at the front desk. Since the residents son included her in the people he would shoot, Dominique was moved and worked in the office for the day or until she feels safe.
Witnesses names and phone number
Laura Reed 215-329-3595
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Ms. Taylor was threatened by her son.
Did this incident involve a Lindy team member?
Yes
Team Member Name
Dominique Askew was threatened by Ms. Taylor's son.
Did this incident involve a vendor?
No

