



<b>Date of Incident</b>	06-02-2023
<b>Prepared By</b>	Alison Snyder
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 06-04-2023 at 02:11 PM.
<b>Property</b>	Overlook Apartments
<b>Time of Incident</b>	23:30:00
<b>Location of Incident</b>	1581 Building

<b>Incident Type</b>
Mechanical Disruptions
<b>Incident Type Category</b>
Electric-loss
<b>Description of Incident</b>
At about 11:30pm, Ketty Bailey received a call from Montgomery County dispatch that maintenance was needed at the property due to a power outage. Ketty notified Alison Snyder. Alison called James Davis, Maintenance Supervisor, who reported to the property at about 12am. It was determined that 1581 Building had lost power in the common areas-this affected the hallway/exterior lights, laundry room, fire alarm and hot water. The power outage occurred because PECO turned off the meter for Apt 6 due to non-payment earlier in the day. It was determined that the common area service was tied to the meter for Apt 6. James and Alison attempted to get PECO to turn the electric back on in Lindy's name several times since the first report of outage through Saturday morning, however PECO was unwilling to do so. Stephen Furtek reached out to a contact at PECO who turned the electric back on at 6:30pm on Saturday 6/4.
<b>Corrective action taken at the time of the incident</b>
Due to power outage, on call maintenance, De'Ondre Haigler, performed fire watch until 8am on Sat 6/3. James Davis took over fire watch from 8am until 5pm. Rejuvenate services took over fire watch at 5pm until power was restored.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Notified residents via email blast of outage, offered Meadowbrook clubhouse for showers on Saturday. Notified residents when power was restored at 6:30pm on Sat 6/3.
<b>Witnesses names and phone number</b>
James Davis, De'Ondre Haigler
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
No
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No