

<b>Date of Incident</b>	05-28-2024
<b>Prepared By</b>	Dawn Buck
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 05-30-2024 at 01:11 PM.
<b>Property</b>	Eola
<b>Time of Incident</b>	09:51:00
<b>Location of Incident</b>	Main Entrance/Lobby of building

Report Last Updated By	Update Date
Alison Snyder	05-30-2024
Dawn Buck	05-29-2024

Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
Carl Glenn of Apt 210 reported his package missing. Upon reviewing the cameras we saw that at 9:51 pm on 5/28/24, what appears to be male wearing a hooded jacket covering his face used a pry bar to gain entry through the lobby door and stole several packages from the lobby.
Corrective action taken at the time of the incident
When reported this morning, maintenance made sure door was functioning and secure
What we have done related to Customer Service and helping the resident, if anything?
We reviewed camera footage and spoke to resident in unit 210 who reported his package missing to explain what we found. Advised the resident to contact the police to make a report.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
<a href="https://app.box.com/s/ok17h3ub0u6fgw94cfipmjftxb01xt2k">https://app.box.com/s/ok17h3ub0u6fgw94cfipmjftxb01xt2k</a>
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

