

Date of Incident	05-26-2024
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Alison Snyder on 05-28-2024 at 10:35 PM.
Property	450 Green Apartments
Time of Incident	18:30:00
Location of Incident	Pool-9 ft deep end

Report Last Updated By	Update Date
Alison Snyder	05-28-2024
Jeff Wilson	05-28-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Jeff Wilson, Community Director, was informed via email by Andrew Kanetsky (President of American Pools) that on Sunday evening at 6:30pm, a guest of a resident (allegedly the guest of P101) by the name of Henry (last name unknown at this time) had to be rescued from the deep end of the pool. We were informed that the guest/son of the resident in E103, Dustin Bier, assisted the lifeguard, Amoy Robinson, with the rescue. According to Andrew Kanetsky, Henry was unresponsive when he was pulled from the pool, and the lifeguard Amoy performed CPR for about one minute. Henry started foaming at the mouth so he was placed on his side until he was alert and responsive. The police and emergency services were called and the police arrived within only several minutes. When the police and paramedics arrived, Henry was alert and responsive, however he was taken to the hospital.
Corrective action taken at the time of the incident
The pool and pool area were cleared by the lifeguard, and Andrew Kanetsky arrived around 7:50pm to meet with the lifeguard regarding the incident. Andrew stated that he was informed that Henry suffers from a seizure disorder. The police report number is 24-2704, Officer Boyer. A request has been made for a copy of the report.
What we have done related to Customer Service and helping the resident, if anything?
I contacted the resident, Amanda Diaz, in unit P101 to check on the health of their guest but they denied that the swimmer was their guest. Today, Curtis Washington (Maintenance Supervisor) saw the daughter of Ms. Diaz on the property and asked how Henry was doing to which her daughter stated that he was still in the hospital. It is unknown if it was Ms. Diaz's guest or not at this time. I also contacted the resident in E103 and thanked her son for helping out. She said her son was the one that helped Rescue the drowning individual. I am awaiting a call back from Dustin to gather more details of the incident. The surveillance cameras were viewed, however there was an error message. I reached out to Emergency Response for assistance in pulling the footage. A pool safety email will be sent to the community regarding safe swimming practices.
Witnesses names and phone number
Dustin Bier, guest/son of Denise Hampton in E103. Dustin is a former lifeguard for American Pool Amoy Robinson, Lifeguard for American Pool. (Awaiting contact phone numbers for both parties and will provide once obtained)
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

