

<b>Date of Incident</b>	05-27-2022
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 05-27-2022 at 06:21 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	01:00:00
<b>Location of Incident</b>	West building loading dock ramp.

Incident Type
Slip and Falls
Description of Incident
Slip and fall. Resident was walking up the ramp and slipped on the wet surface. He also spilled his coffee that he was carrying. I was informed that Wexler Plumbing was repairing a leak in this area. The pipe was repaired, but the wet floor was not cleaned up or reported to our management office. I communicated this to Mike Gray, Maintenance Supervisor. This will be addressed with Wexler.
Corrective action taken at the time of the incident
I, Stephen Cicala, took pics of the area. I met with resident Michael and asked if he was ok. He said he wrist was bothering him a little. I asked if he needed medical attention and he said he was ok at the moment. I spoke with Clean Tech and had them mop the water up and advised them to get wet floor signs for the top and bottom of the ramp and install blowers. I informed Kenneth Poteat, from maintenance, to close the garage door and lock it. I also asked Mike Gray to put a mat on the ramp.
What we have done related to Customer Service and helping the resident, if anything?
Asked the resident if he needed medicine attention, but the resident refused. I expressed my concern and communicated to the resident not to use the garage as an exit or entrance. I asked the resident that he please use the front door of the West Building lobby to exit and enter the building.
Witnesses names and phone number
N/a
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Michael Wright- W416
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

