



Date of Incident	05-25-2022
Prepared By	Adrinne Rose
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 05-25-2022 at 06:58 PM.
Property	Meadowbrook
Time of Incident	00:09:06
Location of Incident	Outside of the Leasing Office

Incident Type
Misc.
Description of Incident
Douglas Mensah of apartment 407 walked up to my car; he started screaming that I need to do something about the snakes and mice in his apartment. I informed him that I will send the Exterminator; He continued to yell, stating you're the Manager do something about it. I informed him that I will go back to the Office and call the Exterminator. He began to use expletives and derogatory labels becoming extremely aggressive and I informed him that I am going to end the conversation; he attempted to block my path as I was walking away. Asked him several times to leave me alone and get out of my face. Douglas continued to become extremely aggressive using expletives and stating things he is going to do to me; I stopped dropped my phone and informed him that he needed to leave me alone. He continued to use expletives and spat in my face during the outburst and I flinched and pushed him away. Douglas came to the office the day before and made the same threat and I informed Cohen's office. The Abington Police was called to the scene.
Corrective action taken at the time of the incident
Called the Abington Police and informed Cohen's office. Note that the resident was already on non-renew for 6/30/22 move out. Brian instructed that we keep the office door locked. If any additional issues to contact Brian and we would consider hiring Cardinal Security to assist. Requesting that Cohen's office send a legal letter to the resident. The resident tried calling the corporate office several times and left a voicemail describing what he thought took place. He has left messages for Brian Kroker as well.
What we have done related to Customer Service and helping the resident, if anything?
Called the Abington Police and informed Cohen's office.
Witnesses names and phone number
Casey Carprino, Tiehiera Thompson and Joan Baum
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://Video is stored in Box as it was too large to attach
Did this incident involve a resident?
Yes
Resident Name
Douglas Mensah
Did this incident involve a Lindy team member?
Yes
Team Member Name
Adrinne Rose
Did this incident involve a vendor?
No