



<b>Date of Incident</b>	10-14-2021
<b>Prepared By</b>	Linda Barder
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 05-25-2022 at 05:45 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	05:30:00
<b>Location of Incident</b>	8460 Limekiln Pike (Tower 1), stairwell between the 6th and 7th floors

Incident Type
Slip and Falls
Description of Incident
Due to the fire alarm sounding Ellen Borneman who was a guest of Rob Zienkowski, PH21-1 exited down the stairwell to evacuate the building, she claims she slipped down two slick stairs between the 6 & 7 floors and at the bottom of the landing, her tailbone hit the cement stair. Ellen also mentioned several lights were out in the stairwell. Our personnel inspected the stair tower on May 16th and did not find any slippery condition or lights out between the 6 & 7th floors, however two light bulbs were found out in the landings between the 12th and 11th floor and 11th and 10th floor, but lights on the actual landing of the floor you would walk out of are working and all areas surrounding those floors, so it is still very light inside not to mention the Emergency Lights at each floor as well. These lights have since been addressed.
Corrective action taken at the time of the incident
Bob Zienkowski came to the Leasing Office on Sunday to report the incident and requested an Incident Report. He spoke to Travis Poston and Lael Pilson. Travis instructed Lael to send an email recapping this to Management.
What we have done related to Customer Service and helping the resident, if anything?
Bob Zienkowski came to the Leasing Office on Sunday to report the incident and requested an Incident Report. He spoke to Travis Poston and Lael Pilson. Travis instructed Lael to send an email recapping this to Management. I contacted Ellen to see how she was feeling and for additional information. She went to Urgent Care on Sunday morning. As of Wednesday, she still had cramping in her lower back, nothing is fractured, just bruised, has a difficult time sitting at her desk job for work. Ellen said Bob has pictures of the stairwell and additional information. I tried to reach him on 5/17, 5/18, 5/19, via email 5/20 by phone and no response. Frank Baer reached out via email 5/20 and no response.
Witnesses names and phone number
None
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No