



Date of Incident	05-20-2020
Prepared By	Stephen Cicala
Property	450 Green Apartments
Time of Incident	04:45:00
Location of Incident	J107

Description of Incident

George our maintenance supervisor called me around 4:45 PM on May 20, 2020 to inspect the hallway in J building. After I met up with George we went into the first floor of J building in and smelled a strong sewage odor in the first floor. George and I checked where the smell could possibly coming from and we narrowed it down that the smell was coming from apartment J107. George and I knocked loud on the door and announced ourselves with no response from the resident. We opened the door and found the latch on the door and I could see there was someone laying on the couch in the apartment. I then called 911. Norristown Police Department and paramedic were dispatched to the scene. The paramedics was able to gain access into the apartment and we found the current resident deceased on the couch.

Corrective action taken at the time of the incident

I contacted Lori Kolinchak for support and guidance. Lori and I both went over the Lindy manual regarding a deceased resident. I called Clean Tech and left a message that they call me first thing in the morning to schedule bio-cleanup. I'm also going to have the hallway treated for sewer flies that are a result of the decaying body.

What we have done related to Customer Service and helping the resident, if anything?

I provided the Norristown Police Officer on-site the residents emergency contact information. I have been in contact with the deceased residents sister. The deceased residents name is Paul Ondik.

Witnesses names and phone number

Emergency contact is Megan Ondik, 610-316-6110.

Is criminal activity involved

No

