

<b>Date of Incident</b>	05-16-2023
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 05-18-2023 at 07:08 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	11:58:00
<b>Location of Incident</b>	South tower lobby

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
The resident in S909, Sokchitta Meas, was getting off the South tower elevator, in the lobby with her two small dogs. Kenny Lin, from S802, was approaching to get on the elevators when Sokchitta and her two dogs were exiting. Sokchitta's dogs became aggressive and barking at Kenny. One of them bit Kenny on the back of his left calf.
Corrective action taken at the time of the incident
Leonela Torres spoke with Kenny, and he wanted to report that he was bit by a dog. He wanted us to contact Sokchitta to see if her dogs had their rabies shots. Tracy Vonder Schmalz called Sokchitta and the dogs are 3-months behind on their rabies shots. Tracy relayed that information to Kenny. Sokchitta is forwarding new rabies paperwork to the Management Office and I, Stephen Cicala Jr., asked Leo to follow up to make sure Sokchitta sends the updated paperwork. We were instructed by Lori Kolinchak to notify the resident that the aggressive dog would have to be permanently removed from the property.
What we have done related to Customer Service and helping the resident, if anything?
Kenny (the resident who was bitten) also gave permission to release his contact information to Sokchitta so they can communicate anything additional. He will be seeking reimbursement from the resident at fault.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
<a href="http://Incident downloaded">http://Incident downloaded</a>
Did this incident involve a resident?
Yes
Unit
S0909
Resident Name
Sokchitta Meas
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

