



<b>Date of Incident</b>	05-16-2023
<b>Prepared By</b>	Dawn Buck
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 05-17-2023 at 05:35 PM.
<b>Property</b>	Regency House
<b>Time of Incident</b>	21:32:00
<b>Location of Incident</b>	Unit 205 in the kitchen

Incident Type
Misc.
Description of Incident
At approximately 9:30, Resident was cooking steak in broiler and some grease dropped down into pan that was in the oven with parchment paper on it. The grease caused the paper and pan to catch on fire. Resident was able to put out fire with the extinguisher, but smoke filled apartment and set off alarm. Fire dept. was dispatched and ensured fire was out before leaving the property. James Liggins from maintenance was out and ensures there was no damage. The oven will be cleaned. If replacement is needed, a claim will be filed with the resident's renter's insurance policy.
Corrective action taken at the time of the incident
Fire dept and police were dispatched and ensured that fire was out. James Liggins arrived on-site and ensured there was no damage in the unit.
What we have done related to Customer Service and helping the resident, if anything?
James made sure that Resident was ok and that there was no damage. Fire extinguisher was replaced.
Witnesses names and phone number
Wayne Hill Resident 215-444-2473
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
205
Resident Name
Wayne Hill
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

