



Date of Incident	05-16-2025
Prepared By	Jason Aleman
Property	251 Dekalb
Time of Incident	08:38:00
Location of Incident	West building elevator 3

Report Last Updated By	Update Date
Jason Aleman	05-19-2025
Jason Aleman	05-19-2025
Stephen Cicala	05-16-2025

Incident	Type
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Misc.

## **Description of Incident**

At 838am Leno III received a call from Mecca about a resident stuck in elevator.

#### Corrective action taken at the time of the incident

Elevator vendor on site for pm and assited

## What we have done related to Customer Service and helping the resident, if anything?

Resident was not upset

## Witnesses names and phone number

Leno III (215) 499-7151

## Was there security camera footage of this incident?

No

# Link to security footage video in Box

http://

# Did this incident involve a resident?

Yes

Unit

W0812

#### **Resident Name**

Unknown

# Did this incident involve a Lindy team member?

No

#### Did this incident involve a vendor?

No

# Should this incident be reported to the residents renters insurance policy?

No

