

Date of Incident	05-11-2020
Prepared By	Nancy Benner
Property	Joshua House
Time of Incident	04:55:00
Location of Incident	2607 Welsh Road Apt# F-105

Description of Incident

Mr. Feldman resident of of Joshua House F105 contacted the leasing office Monday afternoon to report he received test results that he is positive for Covid19 he said he wasn't feeling himself and was able to get free testing the week prior and he just received confirmation and had begun self guarantine.

Corrective action taken at the time of the incident

I contacted Adam Levitt and Brian Kroker to let them know. Brian contacted RestoreCore and scheduled sanitation of the building for Tuesday May 12th between 2 and 4pm

What we have done related to Customer Service and helping the resident, if anything?

We spoke with Mr. Feldman and wished him a speedy recovery, we also provided him with the resident letter and let him know sanitation was scheduled for his building.

Witnesses names and phone number

Nilsa Reyes 215-528-7602 Nancy Benner 215-669-8922

Is criminal activity involved

No

