

Date of Incident	05-07-2024
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Alison Snyder on 05-13-2024 at 04:54 PM.
Property	Mt. Airy Place
Time of Incident	04:06:00
Location of Incident	1651 E. Mt. Airy Avenue, Philadelphia, Pa 19150 (A) building laundry room

Report Last Updated By	Update Date
Alison Snyder	05-13-2024
Doris Scipio	05-13-2024

Incident Type
Slip and Falls
Description of Incident
On 5.7.2024 at 4:06pm Marie Drouillard of Apt 311A was doing her laundry. She spilled laundry detergent on the washing machine and floor. She mopped the floor with a mop and bucket that were in the laundry room from the cleaners. After she mopped the floor she slipped and fell.
Corrective action taken at the time of the incident
Lisa Pinkney and Doris Scipio inspected the laundry room and then placed a wet floor sign in the wet area.
What we have done related to Customer Service and helping the resident, if anything?
I called Marie Drouillard on 5.7.2024, 5.8.2024 and 5.9.2024 . She did not respond to my messages until 5.9.2024. I, Doris Scipio spoke to Marie Drouillard on 5.9.2024. She stated she spilled the laundry detergent and fell after she mopped the floor. She stated the fall was her fault and not Lindy's. She stated she went to the doctors. She was told she was ok. She thanked me for calling her.
Witnesses names and phone number
None
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/g4uoyec6k9awmol39a3hog8k6onfo4ac
Did this incident involve a resident?
Yes
Unit
311A
Resident Name
Marie Drouillard
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No