

Date of Incident	05-13-2022
Prepared By	Paul Oneto
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 05-13-2022 at 03:08 PM.
Property	Meadowbrook
Time of Incident	10:10:00
Location of Incident	Inside unit 438

Description of Incident
This morning at 10:10AM Shakima reported to unit 438 for a work order that was submitted by the resident for the hot water not working. Shakima knocked on the door, the resident answered the door. The resident invited shakima in as the resident was moving the dog back. When the dog jumped up and bit shakima in her right forearm. Shakima stepped back outside the unit and waited for the resident to put the dog away and she completed the work order. The dog is on the lease. Adrinne will contact the resident to let them know the dog will have to be removed.
Corrective action taken at the time of the incident
Cleaned wound. Reported to HR and property manager. Suggested that Shakima go to the doctors.
What we have done related to Customer Service and helping the resident, if anything?
.NA
Witnesses names and phone number
No witnesses
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Derek Rogers
Did this incident involve a Lindy team member?
Yes
Team Member Name
Shakima Brown
Did this incident involve a vendor?
No

