

Date of Incident	05-03-2023
Prepared By	Tatyana Lev
Reviewed By	Incident Report was reviewed by John Samuel on 05-12-2023 at 09:14 PM.
Property	Longwood Manor
Time of Incident	10:48:00
Location of Incident	Longwood Manor Leasing office: 2401 Hoffnagle Street, Phila, PA 19152

Incident Type
Criminal Activity Involved
Incident Type Category
Violence-Residents
Incident Type Sub-Category
Fight
Description of Incident
<p>On 5/3/2023 Natan saw young male dumping commercial trash in our dumpsters, he warned him, pointed at the sign there with penalty & proceed to maintenance shop. Natan notified Igor N. & they saw that this male continues dumping. Igor went out to dumpsters. He closed the back door of the van to take a picture of the license plate. The young male was belligerent & wouldn't take his trash back, he also mentioned that his mom lives on a property. Igor went back to the shop & someone was knocking on a shop door & it was Ms. Simmons from a B-305. She starts screaming & apparently was not happy about Igor's conversation with her son. Now we knew who the mother & no investigation was required. Igor replied that he'll report to the office & will not proceed with conversation. Igor came to the office & reported to me what happened; I called John Samuel & we agreed to charge Ms. Simmons \$50 per bag. I received a call & Ms. Simmons came to the office. I notified her that she is responsible for her sons' actions & will be charged, she started screaming, called her son & he came to the office. He was belligerent, cursing & insulting everyone. Natan came to the office. I pressed the button under my table and also called police after a minute.. Igor N. was videotaping & this male was getting more & more aggressive calling us names, cursing & insulting everyone. . We also suggested taking his trash back & it will be no charges, but it wasn't accepted. He grabbed Igor's phone because he was recording. He started hitting our guys, they were on the floor & he continued pounding on them. Both our maintenance guys were bleeding. It was blood all over the floor, I called the police again, I screamed that our guys needed help. Ms. Simmons grabbed Igor's phone from her son's hand & gave it to Igor back & pushed her son out of the office. I texted John Samuel about the issue & went outside for an ambulance. Police officers were talking to Ms. Simmons & her son, I approached them & presented myself. I told the officers that I witnessed everything. An ambulance came & I took them inside the office.</p>
Corrective action taken at the time of the incident
Informed HR, Nathan was given first aid and was taken to hospital for treatment. Police arrested the person who assaulted. We have send B305 to legal and asked Cohens office to send them a notice to vacate in 30 days.
What we have done related to Customer Service and helping the resident, if anything?
Witnesses names and phone number
Tatyana Lev, Igor Nebeskiy, Natan Kushnir
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://C:\Users\Tlev\Box Sync\LM-A-1\Documents\Personal\5.3.2023
Did this incident involve a resident?
Yes
Resident Name
Ms. Simmons
Did this incident involve a Lindy team member?
Yes
Team Member Name
Tatyana Lev, Igor Nebeskiy, Natan Kushnir
Did this incident involve a vendor?
No