



Date of Incident	05-10-2021
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 05-12-2021 at 11:41 AM.
Property	Willow Bend
Time of Incident	10:40:00
Location of Incident	Willow Bend: 944 E Johnson Street, A207, Philadelphia, Pa 19138

Description of Incident
May 10, 2021 at 10:40am, Stephen Cofield, Maintenance Technician informed me, Doris Scipio, Community Director, Mr. Carlton Allen, informed him Ms. Flossie Allen was found deceased in her apartment home. Mr. Allen which is her nephew called 911. EMT and the police responded. Once it was determine foul play was not involved her body was removed. Police report #DC#21'14'023931. Mr. Allen provided a copy of her Will naming him the Executor of her Estate. The documents are attached.
Corrective action taken at the time of the incident
Locks were changed. Mr. Allen will be provided a key.
What we have done related to Customer Service and helping the resident, if anything?
I spoke to Mr. Allen, I expressed my condolences. I told him if there was any way we could assist him with anything to let us know.
Witnesses names and phone number
Carlton Allen 215.802.0091
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Ms. Flossie Allen of 944 E Johnson Street, A207, Philadelphia, Pa 19138.
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

