

Date of Incident	05-08-2024
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 05-10-2024 at 06:03 PM.
Property	Gateway Towers
Time of Incident	05:50:00
Location of Incident	3700 Gateway Drive Apt. 419, Philadelphia, Pa 19145

Report Last Updated By	Update Date
John Samuel	05-10-2024
Melissa Verdon	05-10-2024

Incident Type
Criminal Activity Involved
Incident Type Category
Violence-third party
Incident Type Sub-Category
Hate Crime
Description of Incident
John Samuel received a call from the guard booth at approximately 7:30pm that there was an active shooting in Buckingham building. John called Mike Jacobus immediately after. Mike drove to the Buckingham building. When he arrived to the 4th floor of the building, he was met with John Montgomery, two police officers and the resident's mother. Mike was informed by the Sargent that there was not an active shooting. The ex-girlfriend of the resident along with 2 men in ski masks show up to his apartment and struck his door handle with blunt object. Mike instructed John to repair the handle of the door and make sure the door is secure.
Corrective action taken at the time of the incident
In reviewing the camera footage, the Police showed at approximately 6:05pm. and the Sargent was there at when Mike showed up.
What we have done related to Customer Service and helping the resident, if anything?
Mike suggested that the resident stay somewhere else for the night. The resident refused and decided to stay in his apartment. He said he was going to call the office to request a transfer.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
B419
Resident Name
Aquil Ford
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

