



Date of Incident	05-07-2025
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 05-09-2025 at 03:44 PM.
Property	Towers at Wyncote
Time of Incident	00:11:00
Location of Incident	Near the Fitness Center

Report Last Updated By	Update Date
Brian Kroker	05-09-2025
Linda Barder	05-08-2025

Incident Type

Slip and Falls

Description of Incident

Sheila Fennell, the temporary Rejuvenate receptionist, was assisting a resident with access to the fitness center. As she turned to walk back, she unexpectedly stumbled and fell. Sheila mentioned that she has been experiencing more frequent falls recently but is unsure of the cause.

Corrective action taken at the time of the incident

At the time, Sheila assured us she was fine, continued working and is back to work today.

What we have done related to Customer Service and helping the resident, if anything?

At the time, Sheila assured us she was fine, continued working and is back to work today.

Witnesses names and phone number

Mark Ruffin

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

Yes

Vendor Name

Sheila Fennell; works for Rejuvenate Concierge

Should this incident be reported to the residents renters insurance policy?

No