



Date of Incident	04-29-2024
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	21:45:00
Location of Incident	8460 Limekiln Pike, Apartment 0325 Wyncote PA; BALCONY

Incident Type
Misc.
Description of Incident
A section of the iron panel on the balcony of unit 325 in Tower 1 fell while a child was playing on the balcony. No injuries were sustained as the male managed to catch the child and there were no individuals seated below on the ground-level patio at the time.
Corrective action taken at the time of the incident
Immediately, our office along with Mike Jacobus and Paul Oneto formed a maintenance team to inspect all the balconies in Tower One we ensured that the panels on each balcony were securely fastened. The units that they were unable to access on Tuesday are being dealt with today.
What we have done related to Customer Service and helping the resident, if anything?
Fatima Abdus-Shakur mother of the child requested an immediate transfer which we were able to accommodate, she is transferring into her new apartment on Saturday, May 4th.
Witnesses names and phone number
Charlie Caroselli our on call maintenance tech was called and arrived at the location. Charlie took a video of the conversation that took place between the resident and himself.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0325-1
Resident Name
Fatima Abdus-Shakur
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

