



Date of Incident	Prepared By	Property
05-04-2020	John Samuel	Gateway Towers

Time of Incident

13:45:00

Location of Incident

Gateway Enclaves Club House

Description of Incident

On 5/4/2020, the resident from C307, Elizabeth Kieniksberg approached Jay Unger and Micheal Jacobus in regards to maintenance entering residents unit to fix a leak. The resident started that she does not want any one in her unit without the resident being at the unit. Micheal informed her that there was a leak coming from her unit and that office tried reaching her on phone before entering the unit and we were unable to reach her. Resident walked away and came back saying she is going to contact her lawyer if this does not stop Resident walked away and returned a third time and said "I have the money and I will not stop until Jay Gets fired". Resident was very intoxicated and this is not the first time resident trying to harass jay Unger

Corrective action taken at the time of the incident

What we have done related to Customer Service and helping the resident, if anything?

Witnesses names and phone number

Micheal Jacobus : 215 990 3618 Jay Unger: 215 518 2178 Bob F (PPG paint) 267 318 6404

Is criminal activity involved

No

