

Date of Incident	11-300001
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 05-04-2021 at 05:23 PM.
Property	Towers at Wyncote
Time of Incident	04:00:00
Location of Incident	8470 Limekiln Pike (Tower 2) Lobby Level in front of elevators

Description of Incident

Ms. Margaret Lloyd from 0305-2 was waiting for the elevator, she leaned back and put her hand on the table, at that time the table fell down and scrapped the back of her leg/calf.

Corrective action taken at the time of the incident

Ursula Young, Concierge contacted maintenance who removed the table / plant.

What we have done related to Customer Service and helping the resident, if anything?

Linda Barder spoke to Ms. Lloyd and she was going to take a bath in epson salt and call me in the morning

Witnesses names and phone number

Yes, Linda Barder can see witnesses in the video. Linda will have to find out who they are.

Is criminal activity involved

No

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Margaret Lloyd

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No