



Date of Incident	05-01-2020
Prepared By	John Samuel
Property	Enclaves
Time of Incident	11:00:00
Location of Incident	3968 Gateway Dr Apt B2 Philadelphia, PA 19145

Description of Incident
Around 11 pm on May 1st as the resident at 3968 B2 was cooking, the oven got on fire from the Greece. Resident opened the oven door and fire blazed out. Resident poured some water and still the fire still was heavy. The fire alarm and sprinkler went off and central station notified fire department and management. From sprinkler, there was water in living room at 3968B2 floors and a little to bedrooms. At 3968A2 water was pouring in the living room. And water also swept to 3970 Hallway, one bathroom and bedroom causing minor damage. Fire department did shut electric to 3968A2 as water was pouring down
Corrective action taken at the time of the incident
John Samuel, Mike Jacobus, Jay unger and Vincent Nelson rushed to the site. Contacted Restore core to come and do the necessary work to restore units Contacted victory Fire Protection to reset Sprinkler system Arranged fire watch for the buildings Assigned Vincent Nelson, John Montgomery and Leroy Morgan to clean damaged units with shop vac and mops till restore core gets on site Contacted Brian Kroker.
What we have done related to Customer Service and helping the resident, if anything?
Spoke to residents of affected units and made sure they were okay. 3968A2 was not able to stay at his unit as water was pouring down and had no electric. He said he has another place to stay for the night
Witnesses names and phone number
Ernest Obasi 816 716 7092. (Resident at 3968B2) John Samuel. 267 718 1370 (Community Director)
Is criminal activity involved
No

