



Date of Incident	04-30-2020
Prepared By	Kaitlin Benner
Property	York North (YONO)
Time of Incident	10:20:00
Location of Incident	11th floor community lounge

Description of Incident

There was a large gathering of people on the 11th floor in the community lounge, Lakisha Tinsley maintenance supervisor tried to disband them by telling them they were not allowed to gather currently, they said they have family who live in the building and they were waiting there because they had another family member at Einstein hospital and the hospital would not let them all wait together there. Lakisha called kaitlin Benner the community director, kaitlin called the police and Adam Levitt regional director. Lakisha alerted the front desk and waited for the police, when the gathering got wind that the police were called they removed themselves from the property. Lakisha met with the cardinal points rover that just arrived on scene and asked her to keep an eye out to make sure the gathering did not come back.

Corrective action taken at the time of the incident

Gathering asked to disperse, when they refused the police were called and staff remained until the left.

What we have done related to Customer Service and helping the resident, if anything?

Nothing needed.

Witnesses names and phone number

Lakisha Tinsley Kaitlin Benner 2159838858

Is criminal activity involved

No

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