

Date of Incident	04-30-2025
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Alison Snyder on 05-01-2025 at 01:01 PM.
Property	Mt. Airy Place
Time of Incident	14:30:00
Location of Incident	Corner of Bldg A at E. Mt. Airy Ave and Cheltenham (outside of 013A)

Report Last Updated By	Update Date
Natalie Dixon	05-01-2025
Alison Snyder	05-01-2025
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Incident Type
Property Damage
Description of Incident
Natalie Dixon, Community Director, and Alison Snyder, Regional Manager, were in the leasing office when we heard a car crash outside. When Natalie went outside she saw that a cream colored Chrysler Aspen SUV had crashed into the building with 2 women inside. Witnesses stated that a Green Dodge Charger hit the Chrysler when the Chrysler was trying to turn. The Green Charger had a driver, Abdul Conde, and 2 passengers inside. Abdul stayed at the scene. Bystanders and witnesses called 911 to assist. The 2 women in the Chrysler and the 2 passengers from the Charger went to the hospital with various injuries. The police were going to the hospital to interview the witnesses and then will create a police report # for this case. Green Dodge Charger NJ License Plate Number X15VHG Abdul Conde Insurance: American Business Insurance, Policy AU2024EMM00PZL Chrysler Aspen PA License Plate Number GZZ5825 Shirley Franklin Insurance: USAA 04411 63 97G 7101 9
Corrective action taken at the time of the incident
Alison notified Mike Jacobus, Regional Maintenance, and Brian Kroker, COO. While the police and fire department were assessing the injuries, Luke Krause, Maintenance Supervisor, and Alison walked the unit 013A to assess the damage. Two of the 3 windows were broken, and there appears to be structural damage to the wall and cinder block. Luke and the maintenance team boarded up the broken windows and cleaned up the glass. Mike Jacobus arrived to assess the damage and set up for Acadia to measure for new windows and Lou Barricelli to open the wall tomorrow to determine if/the extend of structural damage. A claim will be filed against the car insurance.
What we have done related to Customer Service and helping the resident, if anything?
Natalie notified the resident Samantha Wycoff of 013A of the incident. She came home from work early. We let her know the next steps, and to let us know if she finds any damage to her personal belongings so that we can provide her with the car insurance information.
Witnesses names and phone number
Alison Snyder 267-973-0020 Natalie Dixon 267-605-4035
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

