

Date of Incident	04-27-2021
Prepared By	Adrinne Rose
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 04-28-2021 at 04:37 PM.
Property	Meadowbrook
Time of Incident	04:50:00
Location of Incident	555 Meadowbrook Apartment; Huntington Valley, PA, 19006

## **Description of Incident**

On April 27, 2021 at approximately 4:50 p.m., Stafan Lumpkin of apartment 555 Meadowbrook (located on the ground floor) reported that he came home and noticed his rear door was not locked; upon further investigation he realized the lock was pried off - He then went back outside and dialed 911. He then called the office to notify us - upon arrival the police asked the Maintenance staff not to enter until they completed their investigation. Detectives Steven Henze -267-536-1110, shenze@abingtonpa.gov and Donald Lindenmuth, 267-536-1103; dlindenmuth@abingtonpa.gov of the Abington Police Department were questioning residents within the vicinity. Upon completion of the investigation Stafan mentioned that his Dallas Cowboy helmet, cash, silver dollar and coin jar were missing.

## Corrective action taken at the time of the incident

Gregg Smith - Maintenance Technician ensured the door was secured. Adrinne Rose Manager conversed with resident ensured they have The Detective Contact and provided renter's insurance information. Lori Kolinchak Regional Manager notified.

## What we have done related to Customer Service and helping the resident, if anything?

Emailed the community - Crime notification letter. 4/28/21 - Call 555 resident and conversed on recovery effort, state of being, company's plan to gate the community and renter's insurance. Called the detective to follow up - Incident report number 21-0136-03

Witnesses names and phone number	
/A	
Is criminal activity involved	
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Criminal activity involved	
reak-in	
Was there security camera footage of this incident?	
0	
Link to security footage video in Box	
ttp://	
Did this incident involve a resident?	
es es	
Resident Name	
tafan Lumpkin	
Did this incident involve a Lindy team member?	
0	
Did this incident involve a vendor?	
0	





