



Date of Incident	Prepared By	Property
04-25-2020	Nancy Benner	Fountain Gardens
Time of Incident		
03:17:00		
Location of Incident		
2901 Welsh Road A building Lobby		
Description of Incident		
<p>On Monday 4/27 I received a call from Ms Butts in Apartment A322 she said she was waiting for a package and when she came home she checked the packages in the A building lobby but nothing had arrived. She stated when she came down the following day she check for her package again and everything that was there had been open and some boxes were empty. We contacted the police department however they would not allow us to file a report we were informed that the residents must call to report the incident.</p>		
Corrective action taken at the time of the incident		
<p>I contacted Dan Testa and he walked Brett Belmont through the process of how to review the cameras Brett was able to find footage of a female opening the packages and putting an item in her bag. We took photos and created a flyer that we delivered to all the residents asking anyone who has any information too contact 911 and the leasing office</p>		
What we have done related to Customer Service and helping the resident, if anything?		
<p>A flyer was created with a photo of the person who opened the packages and asked that anyone who had information to contact the police department and the leasing office</p>		
Witnesses names and phone number		
<p>Brett Belmont 215-416-7739 Dudlow Blake 267-263-7180 Nancy Benner 215-669-8922</p>		
Is criminal activity involved		
<p>Yes</p>		
Criminal activity involved		
<p>Theft</p>		

