

Date of Incident	Prepared By	Property
04-25-2020	Nancy Benner	Joshua House

### Time of Incident

04:45:00

#### **Location of Incident**

2607 Welsh Road Apartment #B204

# **Description of Incident**

Silphy Sajan contacted Mr. Washington to see if he would be renewing his lease because we had not heard back from him. Mr Washington relayed he will be renewing as he?? unable to go anywhere, he explained he tested positive for Covid-19 Sunday the 19th after going to the ER he is currently home self quarantined.

### Corrective action taken at the time of the incident

I contacted COO Brian Kroker and made him aware. Brian arranged for the building to be sanitized by RestoreCore. Nancy printed and hand delivered notices with Dudlow Blake making the residents aware of the confirmed case and that sanitation would take place Sunday April 26th at 11:30am

## What we have done related to Customer Service and helping the resident, if anything?

We spoke with Mr. Washington and wished him A speedy recovery. We delivered notice to his door and asked that he remained quarantined until he tested negative for every ones safety . We asked that he contact us once he received his results and wished him well.

## Witnesses names and phone number

Silphy Sajan 215-281-6255 Nancy Benner 215-669-8922 Dudlow Blake 267-264-7180

## Is criminal activity involved

No