



Date of Incident	Prepared By	Property
04-23-2020	Nancy Benner	7400 Roosevelt

Time of Incident

12:10:00

Location of Incident

7400 Roosevelt Boulevard Apartment R304 Philadelphia Pa 19152

Description of Incident

Mr. Dutchey Resident of Apartment R304 contacted the leasing office on Thursday 4/23/2020 He stated he had been taken to Nazareth hospital on Sunday 4/19/2020 and he was diagnosed with pneumonia. Mr. Dutchey received test results today 4/23 that he is positive for the Covid-19 virus. He will remain in the hospital and will transfer to a nursing home if he is well enough to complete his recovery. Mr. Dutchey said he would contact us when he knows he can return home.

Corrective action taken at the time of the incident

The information was reported to COO Brian Kroker. Restore Core is scheduled to disinfect the areas of the building Mr. Dutchey and his health care aids visited. Treatment is to take place Friday 4/24/2020 at 8:30am letters were delivered to the residents making them aware and a letter delivered to Mr. Dutchey?? apartment.

What we have done related to Customer Service and helping the resident, if anything?
--

We informed Mr. Dutchey what is required upon his return home. We asked how he was doing and wished him a fast recovery. Mr. Dutchey thanked us and said he would check in as he knew more.

Witnesses names and phone number

Mecca Holloway 347-882-3228 Levin Reji 215-934-8601 Nancy Benner 215-669-8922

Is criminal activity involved

No