

Date of Incident	04-06-2020
Prepared By	Amber Johnson
Property	Haverford Court
Time of Incident	10:14:00
Location of Incident	West building apt W404

## **Description of Incident**

Resident alerted office that he had tested positive for Covid-19. I notified Adam, who notified Brian. I sent the approved letter to the resident and asked when he had last left the apartment and how long he has been quarantined. He replied he had been self quarantined since Mar 26 and that he only left for grocery's, passing through the stair towers .

## Corrective action taken at the time of the incident

Sent letter to resident and notified senior management

What we have done related to Customer Service and helping the resident, if anything?

Checked in with resident

## Witnesses names and phone number

Amber Johnson 215-356-4203

## Is criminal activity involved

No

