

Date of Incident	04-18-2024
Prepared By	Joyce Zamorski
Reviewed By	Incident Report was reviewed by Brian Kroker on 04-19-2024 at 05:56 PM.
Property	Towers at Wyncote
Time of Incident	13:30:00
Location of Incident	Building 3 - elevator 7th floor - Building 3 lobby

Report Last Updated By	Update Date
Brian Kroker	04-19-2024
Frank Baer	04-19-2024

Incident Type
Criminal Activity Involved
Incident Type Category
Violence-third party
Description of Incident
705-3 Clarence Robinson - resident was cursed at and attacked by a health care worker while getting off the elevator on the 7th fl. He was hit in the head by a bag that had a can of soda, a cell phone and bag of chips in it. The health care worker got off on the 7th fl. but had pushed the 12th fl button. The health care worker also had cursed at the front desk when asked to sign in.
Corrective action taken at the time of the incident
Police were called and report filed.
What we have done related to Customer Service and helping the resident, if anything?
Called resident and left message. Spoke to his daughter-Clarissa Smith- who had taken him to the hospital. She was going to stop at the police station after her father was settled. Called 1220-3 Mr. Rabb - he is his health care worker- Mr. Rabb stated he did not know anything about what happened- he was going to call Humana (Angel is his name-does not know last name) immediately to have him replaced. We will follow up to make sure this replacement happens.
Witnesses names and phone number
None for the attack
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0705-3
Resident Name
Clarence Robinson
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No